Terms and Conditions

These Booking Terms apply to The SUNFIELD, our officers, employees
and agents ('We'/'Us'/'Our') and the person or legal entity making the
Booking or to whom We supply services in respect of the Booking
('You/Your'). These Booking Terms are governed by English law and apply
to all Bookings except where We agree in writing other terms. By making a
Booking You are deemed to accept these Booking Terms.

Bookings
Bookings are made and a contract between You and Us comes into effect
when We accept a reservation from You. We will accept a reservation when
We have confirmed Your reservation and received full payment of the total
price quoted from You.

You must be able to enter into a legally binding contract and be over
18yrs to make a Booking.

Bookings must be paid for using an acceptable and valid credit or debit
card or cheque.

Prices
All published rates include VAT where applicable (and local taxes) at the
current rate.

Rates are per person per night. Rates do not include other costs you may
choose to incur during Your stay (unless otherwise stated).

Rates quoted are correct only for the specific number of guests, nights
and dates shown. Should You change the number of guests, dates or room
nights, then the rates are subject to change.

Availability
In the rare case that due to unforeseen circumstances we cannot deliver
Your requested accommodation, You will be offered alternate accommodation
or a full refund.

Arrival and departure
Check-in is from 11:00 to 21:00 (GMT). Check-in times outside of those
specified must be confirmed with Us prior to arrival. Check-out is at
10:30 (GMT).

Cancellations
If You cancel Your Booking more than 48 hours before the scheduled check-
in time on the date of arrival, a full refund of the amount paid will be
processed to Your credit or debit card within 5 working days.

If You cancel Your Booking within 48 hours of the scheduled check-in time
on the date of arrival, a charge equivalent to the total Booking price.

To make a cancellation You must call us on 01643 703565 and quote Your
name and check-in date and have details of Your credit or debit card
available.

Amendments

To amend Your Booking, call Us on 01643 703565. If you amend Your Booking within 48 hours of the scheduled check-in time on the date of arrival, and as a result You cancel any room night with less than 48 hours notice a charge equivalent to the total price.

Payment

The total price quoted for the Booking is payable and will be charged to Your credit or debit card at the time of Booking.
All additional goods and services purchased during your stay must be paid in full on presentation of invoice at check-out.

Conditions of stay

We have some standard rules that are designed to ensure that we comply with regulations relating to matters such as fire, health and safety, and to enhance the comfort and wellbeing of our guests. If you would like to check our conditions of stay please contact us.

We reserve the right to terminate Your Booking immediately without being liable for any refund or compensation where You engage in unacceptable behaviour that causes a disturbance or nuisance to other guests.

Liability

Other than for death or personal injury caused by Our negligence or misrepresentation, Our total liability to You is limited to the price of the Booking and to the fullest extent permitted by law all warranties are excluded and in no circumstances will We be responsible for any indirect or special damages.

We will not be liable for failure to perform to the extent that the failure is caused by any factor beyond Our reasonable control.

You are responsible for any damage or loss caused to Us or our Our property by Your act, omission, default or neglect and You agree to indemnify Us and to pay Us on demand the amount reasonably required to make good or remedy any such damage or loss.

Data protection

We may process the information You provide to Us for the purposes notified by Us to the Information Commissioner. By making a Booking, You consent to this processing of information.